

## STANDARD ON GENERAL REQUIREMENT

Name of Facility:

Address:

If comply tick (✓) Yes, if not tick (✗) No. Please add comment for any explanation.

PROVISION	ITEM	YES	NO	COMMENT
	<b>INFRASTRUCTURE &amp; EQUIPMENT</b>			
	<b>Location</b>			
R.50(1)	Free from undue noise ( <i>no disturbance to patients &amp; staff</i> )			
R.50(2)	Not exposed to excessive smoke, foul odours or dust			
R.336(1)(b)	Avoid outpatient traffic through inpatient areas			
R.339(5)	The ambulatory care centre shall be physically separated from other facility and service (functional zoning)			
R.51	Construction prevents entrance and harbourage of rodents and insects			
	<b>Signs and labels</b>			
R.60	Proper signage and labelling system			
S.108	Not to mislead the public on the type or nature of facilities or services			
	<b>Patient transport</b>			
R.121(1)	Arrangement for patient transport			
R.121(2)	Ill patient shall be transported by properly equipped and staffed ambulance ( <i>refer requirements for ambulance</i> )			
R.237(1)	Vehicle used to transport patients without pre-hospital or nursing care is exempted from ambulance requirements			
R.237(3)	Vehicle used both as transport and ambulances are required to comply with ambulance requirements			
	<b>Ramp</b>			
R.52(6)(a)	Size $\geq 1.1$ m wide			
R.52(6)(a)	Landing $\geq 1.8$ m wide			
R.52(6)(b)	Non skid surface			
R.52(6)(c)	Handrails on both sides ( <i>where necessary</i> )			
R.52(6)(d)	Guardrails & other safety devices ( <i>where necessary</i> )			
R.52(6)(e)	Slope not exceeding 1:16			
R.52(6)(f)	Comply with the Fire Services Department			
	<b>Entrance and exit</b>			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.59(1)	Main entrance adjacent to lobby with minimum disturbance			
R.59(2)	Entrance designed for wheelchairs and stretchers			
R.59(3),(4)	Separate emergency entrance ( <i>accessible to pedestrian, ambulance and traffic</i> )			
R.59(3),(5)	Separate service entrance ( <i>close to storage room/area, elevators and kitchen</i> )			
R.59(3)	Separate patients and visitors entrance			
R.59(6)	Separate exit for deceased ( <i>no obstruction</i> )			
	<b>Door</b>			
R.54(1)	Clear opening $\geq 1.2\text{m}$ ( <i>for patient care</i> )			
R.54(2)	Clear opening patients' toilet and bathroom door $\geq 0.9\text{m}$ , not swing in, neither to corridor			
R.54(3)	Adequate size for large carts or bulk goods to pass through ( <i>for entrance, store etc</i> )			
R.54(4)	All 2 way swing doors shall have vision panel			
R.54(5)	Clearance at the bottom of exterior door $\leq 0.6\text{cm}$			
R.54(6)	All doors except closet doors shall not swing into the corridors			
R.78	<b>Area for stretchers and wheelchairs</b>			
	<b>Stairway</b>			
R.52(5)(a)	Size $\geq 1.1\text{m}$ wide			
R.52(5)(a)	Landing $\geq 1.8\text{m}$ wide			
R.52(5)(b)	Non-skid surface			
R.52(5)(c)	Handrails ( <i>both sides</i> )			
R.52(5)(d)	Guardrails ( <i>where necessary</i> )			
R.52(5)(e)	Comply with Fire Services Department			
R.56(2)	No carpet			
	<b>Elevator (Lift)</b>			
R.52(3)(a)	Clear opening $\geq 1.2\text{m}$			
R.52(3)(a)	Size $\geq 1.5\text{m} \times 2.1\text{m}$			
R.52(3)(a)	Capacity $\geq 1,500\text{ kg}$			
R.52(4)	DOSH certification (CF) (Display and comply with DOSH's standards and requirements)			
R.52(2)(a)	$\geq 1$ elevators [ <i>if patient facilities (eg. patient room, operating room, labour-delivery room, treatment room etc.) located on other than ground floor</i> ]			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.52(2)(b)	≥ 2 elevators ( <i>if &gt; 60 beds or its equivalent on other than ground floor</i> )			
R.52(2)(c)	≥ 3 elevators ( <i>if &gt; 200 beds or its equivalent on other than ground floor</i> )			
R.122(2)	Kept in good repair and operating condition			
	<b>Corridor</b>			
R.53(1)	Size ≥ 2.1m wide ( <i>exceptions may be permitted for corridor limited to foot traffic in a single department</i> )			
R.53(2)	Handrails on both sides ( <i>compulsory for patients with physical disabilities unit i.e. orthopaedic &amp; rehabilitation units</i> )			
R.64(1)	No beds shall be placed in corridors			
	<b>Floor and wall</b>			
R.56(1), 57(1)	Easy to wash and clean & non skid for floor			
R.56(1), 57(1)	Non-toxic ( <i>safe</i> )			
	<b>Ceiling</b>			
R.58(1)(a)	Height for air-conditioned room ≥ 2.4m			
R.58(1)(b)	Height for non air-conditioned room ≥ 3.0m			
R.58(4)	Non- toxic ( <i>safe</i> )			
	<b>Window and ventilation</b>			
R.55(1)	Window in all patient rooms except labour room			
R.89(1)	All rooms and areas adequately ventilated			
R.89(2)	Adequate ventilation system to provide 10ACH without recirculation in rooms/areas with excessive heat, moisture, odours & contaminants originate			
R.89(3)	Microbiology work rooms or areas shall not have any recirculation of air and shall be air-conditioned			
R.89(4)	Fresh air supply intakes away from any source of contaminants or odours			
R.89(5)	Air discharge exhaust located to avoid cross circulation to air supply intakes or windows			
R.89(6)	Ventilation system to avoid contaminated air flow to patient, food preparation, clean or sterile areas			
R.89(7)	Air from rooms/areas likely to contain infectious micro-organisms or noxious gas shall be exhausted and not re-circulated through the normal air-conditioning system			
R.89(8)	The ventilation system shall be capable of removing toxic and noxious fumes and provide adequate fresh air to the laboratory			
R.89(9)	All air supplied to sensitive room or areas shall be delivered at or near the ceiling of such room (OT,LR, Nurseries)			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
	<b>Electrical supply</b>			
R.83	Appropriate and grounding type of electrical sockets			
R.84(1)	Adequate number of electrical sockets			
R.84(2)	Uninterrupted power supply for life support systems			
R.84(3)	No adaptors, extension cords or junction boxes			
R.85	Adequate lighting fixtures for illumination in all areas			
R.86	Circuit-breakers in all critical areas & located in or adjacent to the areas			
R.87(1)	Emergency power supply for the essential systems, equipment, rooms or areas ( <i>call system, alarm system, critical areas, etc</i> )			
R.87(1),(2)	Emergency power supply for the illumination ( <i>exit signs, nurses' station, corridor etc</i> )			
R.87(6)	On site fuel storage to sustain emergency electrical generating equipment operation for eight hours.			
R.122(2)	Emergency lights are kept in good repair and operating condition			
	<b>Plumbing</b>			
R.81(1)	Designed & installed, to be easily cleaned & maintained			
R.81(4)	Installation to prevent the possibility of cross connection between safe and unsafe water supplies or back siphonage			
R.81(6)	No floor trap in clean areas, OT and critical care units			
	<b>Hand washing facilities</b>			
R.68(1)	Soap, appliance and sanitary hand drying facilities			
R.68(2)	All taps are patient-friendly ( <i>except for psychiatric patients</i> )			
R.68(3)	Hands-free taps ( <i>for healthcare professional</i> )			
	<b>Water supply</b>			
R.82(1),(2)	Safe and sufficient water supply according to standards approved by relevant authority			
R.82(3)	Water tank with material approved by relevant authority and properly maintained			
	<b>Refuse &amp; hazardous waste</b>			
R.91(1)	Kept in impervious, non-absorbent with close and tight-fitting lids & easily wash containers			
R.91(4)	Sufficient number of sound watertight containers with tight fitting lid			
R.92(1)	Separate handling of infectious and non-infectious waste at the point of generation			
R.92(2)	Proper disposable of infectious waste in designated containers			
R.92(3)	Handling of non infectious waste in accordance with good safety practice and related law			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.92(4)	Handling all hazardous waste in accordance to relevant authority to protect persons and environment			
	<b>Sewage and sewerage system</b>			
R.90	No exposed sewer line be located directly above working, storing or eating surfaces or areas or where medical or surgical supplies are prepared, processed or stored			
	<b>Available and displayed in a conspicuous area</b>			
S.23	A copy of Licence (for renewal of Licence)			
R. 11(1)	Organizational chart			
R.36	Duty roster			
R.24(1)(a),(2)	Policy statement on staff identification			
R.24(1)(b),(2)	Policy statement on billing procedures			
R.24(1)(c),(2)	Policy statement on valid consent-requirement & manner			
R.24(1)(d),(2)	Policy statement on patient's right for information on medical treatment and care & grievance procedure			
R.24(1)(d),(2)	Policy statement on patient's right for medical report			
R.229(1)	Emergency call information (with contact number)			
	<b>Nursing unit (a separate physical &amp; functional unit)</b>			
R.2	Group of patients' room or ward			
R.2	Ancillary administrative facilities for nursing service			
R.2	Ancillary service facilities (related to nursing service)			
R.128(4)	Located on the quiet side of the healthcare facility			
R.128(4)	Separated from service and ambulance areas			
R.128(1)	Avoid through traffic to any service, diagnostic, treatment or administrative facilities			
R.128(2)	No through traffic in infectious diseases and psychiatric units to any other area of the healthcare facility			
R.128(3)	All rooms and areas for each unit on the same floor level			
	<b>Nurse station</b>			
R.73(5)	1 station : 36 beds			
R.64(3)	Distance ≤ 24.4m from patients' rooms			
R.73(2)	Area for writing patients' records & charts ( <i>at or nearby</i> )			
R.73(4)	Clinical hand washing facilities ( <i>at or nearby</i> )			
R.73(1)(a)	With a nurse call system from patients			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.73(1)(b), (c), 120	Communication system available within & with other facilities in electronic system			
R.122(2)	Call systems are kept in good repair and operating condition			
R.73(2)	Medication preparation room or area ( <i>at or nearby</i> )			
R.73(3)	Toilet with hand washing facility for staff ( <i>nearby</i> )			
R.43	<b>Appropriate patients' medical record system facilities</b>			
	<b>Medicine preparation room or area</b>			
R.74(1)(a)	Locked cabinet for dangerous drug			
R.74(1)(b)	Work space for preparation of medication			
R.74(1)(c)	Sink with hand washing facilities			
R.74(2)	Refrigerator with thermometer and exclusively for pharmaceutical storage			
R.74(3)	No test reagents, general disinfectants, cleaning agents and similar products in this room or area			
	<b>Examination and treatment room</b>			
R.54	Doors clear opening $\geq 1.2\text{m}$ & not swing into the corridors			
R.58	Adequate ceiling height (air condition $\geq 2.4\text{m}$ , if not $\geq 3.0\text{m}$ )			
R.79(1)(a)	Dimension $\geq 3.0\text{m}$			
R.79(1)(a)	Area $\geq 11.1\text{m}^2$			
R.79(1)(b)(i)	Hand washing facility			
R.79(1)(b)(ii)	Examination light			
R.79(1)(b)(iii)	Storage for linen, supplies and equipment			
R.79(1)(b)(iv)	Examination & treatment couch			
R.79(1)(b)(v)	Screen or curtain for patient privacy			
R.79(2)(a),(b)	Located near nurses station or where patient care is provided or procedure is carried out			
R.49(3)(c)(v)	Contaminated equipment shall not be used for patients			
R.20	<b>Resuscitation facilities</b>			
8 <sup>th</sup> Schedule (c)	Ventilation assistance equipment (e.g. ambubag, airways)			
(f)	Laryngoscope and endotracheal tubes			
(d)	ECG monitoring with cardiac defibrillator			
(g)	Suction equipment			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
(b)	Oxygen			
(h)	Urinary catheters			
(i)	Drugs ( <i>Adrenaline, Atropine, Steroid, S.Bicarb</i> )			
(e)	Intravenous therapy			
(j)	Basic obstetric supplies			
	<b>Blood Transfusion Facilities and Services</b>			
S.59 (1)	Hospitals, maternity homes, surgical ambulatory centre and all facilities with regular emergency care services shall maintain proper blood storage facilities			
S.60	Hospitals, maternity homes, surgical ambulatory centre and all facilities with regular emergency care services shall maintain a minimum blood supply in its premises at all times for its daily use or in a position to obtain blood quickly from others licensed or Government facilities			
S.59 (3)	Blood and blood products shall be stored in refrigerators			
	<b>Nourishment station or pantry</b>			
R.80(1)	Sink with hand washing facilities			
R.80(1)	Serving equipment ( <i>between schedule meals</i> )			
R.80(1)	Refrigerator			
R.80(1)	Storage cabinet			
R.80(2)	Source and preparation of ice used for patient service or treatment shall be clean and hygienic			
	<b>Clean utility room</b>			
R.75(1)	At least one room per nursing unit			
R.75(1)	A counter and space for the storage			
R.75(2)	No hand washing sink			
R.75(3)	Air-conditioned room			
R.115	Clean linen storage separate from laundry			
	<b>Soiled utility room</b>			
R.76	At least one room per nursing unit			
R.76	Work counter			
R.76	Waste receptacle			
R.76	Soiled linen receptacle			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.76	Washing equipment			
R.76	Clinical sink			
R. 81(2)	Double compartment sinks to clean utensil and equipment with adequate counter space on both sides and depth ( <i>according to its function</i> )			
	<b>Janitor's closet</b>			
R.77(1)(a)	Sink ( <i>preferably with a floor receptor with mixing taps</i> )			
R.77(1)(b)	Hook strip for mop handle			
R.77(1)(c)	Shelf for cleaning material			
R.77(1)(d)	Waste receptacle with impervious linear			
R.77(1)(e)	Hand washing facility			
R.77(2)	Adequate space for mop, bucket & cleaning equipment			
	<b>Housekeeping</b>			
R.93	Housekeeping services properly operated & maintained to provide a pleasant, safe and sanitary environment			
R.96	Availability & properly maintained equipment for cleaning			
R.98	Cleaning compound and hazardous substance are labelled and stored in safe places			
R.100	No dry dusting and sweeping			
	<b>Patient room / ward</b>			
	Total number of room (single, double etc)			
	Total number of bed according to the rooms			
R.62(1)	Separated for male and female ( $\geq 12$ year-old)			
R.62(2)	Separated for paediatric ( $<12$ year-old)			
R.54	Doors clear opening $\geq 1.2$ m & not swing into the corridors			
R.58	Adequate ceiling height (air condition $\geq 2.4$ m, if not $\geq 3.0$ m)			
R.63(1)	Dimension for single bedded room $\geq 3.0$ m			
R.63(1)	Area for single bedded room $\geq 10.0$ m <sup>2</sup>			
R.63(2)	Clear space between sides/foot of bed from walls $\geq 0.9$ m			
R.63(2)	For multiple bedded room: 1.5m between beds			
R.66(2)	Separate locker for each patient			
R.67(2) – (5)	Bed head lamp/toilet lights/night lights/light switch adjacent to doors to patients' room			



GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.71	A nurse call system ( <i>within easy reach of each bed</i> )			
R.66(3)	Cubicle curtains with built-in curtain tracks			
R.68	Hand washing facilities			
R.49(3)(c)(iv)	Patient with infectious and communicable diseases shall not be admitted with non – infectious or non-communicable diseases			
R.64(1)	No beds shall be placed in corridors or other than patient room areas except in case of emergency			
R.64(3)	Distance from nurses' station $\leq$ 24.4m			
	<b>Toilet facilities</b>			
R.54(2)	Clear opening for patients' toilet door $\geq$ 0.9m & not swing inward, neither into corridor			
R.69(1)	Ratio 1 toilet: 4 beds; adjacent or within patients' room.			
R.69(2)	Disabled person-friendly ( <i>fit in wheel chairs</i> ) with:			
(a)	Incombustible waste-paper receptacle with removable impervious liner			
(b)	Grab bar			
(c)	Nurse call system			
(d)	Hand washing facilities			
R.69(3)	Toilet for healthcare professional in each patient care unit			
R.427	Separate toilets for male and female staff			
R.56(2)	No carpet			
	<b>Bathing facilities</b>			
R.70(1)	Ratio 1 shower : 4 beds			
R.70(2)	Grab bar			
R.70(2)	Nurse call system			
R.70(3)	Adequate space to fits in wheelchair			
R.54(2)	Clear opening for patient's bathroom door $\geq$ 0.9m & not swing inward, neither into corridor			
R.56(2)	No carpet			
R.112(2)	No laundry conducted here			
	<b>Staff facilities</b>			
R. 425	Commensurate with the type, scope and capability			
R. 426	Rest room or area with pantry			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R. 428	Separate prayer room & ablution area for male & female			
R. 429	Library or resource centre for continuing healthcare professional education ( <i>optional</i> )			
	<b>Public Amenities</b>			
R. 419	Commensurate with the type, scope and capability			
R. 420	Separate toilets for male and female			
R. 420	Toilet for disable ( <i>where feasible</i> )			
R. 420	Room or area for nappy change			
R. 421	Easily accessible public telephone within the facility			
R. 422	Cafeteria location does not hinder patient care activities ( <i>if available</i> )			
R. 423	Breastfeeding room with nappy change facilities			
R. 424	Clean and separated prayer room and ablution area for male and female ( <i>optional</i> )			
	<b>Mortuary or body-holding room</b>			
R. 417(2)	Dedicated entrance to avoid transfer through public areas			
	Separate facilities for Muslim and non-muslim bodies ( <i>Refrigerator</i> )*			
R. 417(1)	Separated from other rooms or areas			
R. 418(2)	Well-ventilated body-holding room			
R.418(1)	If autopsy perform within the facility ( <i>optional</i> ), the autopsy facilities shall be provided with specified facilities and equipment			
	<b>Overall findings</b>			
S.16(1)(a)	Complies with the building layout plan, design construction and specification to which the approval to establish or maintain relates			
S.16(1)(b)	Equipment, apparatus, instrument, material, article, sample or substance or any other thing found in the premises, or any matter connected therewith			
R.122(2)	Infrastructure and all equipment are kept in good repair and operating condition			
R.122(2)	Sterilizers are kept in good repair and operating condition			
R.122(2)	Anaesthetic machines are kept in good repair and operating condition			
R.122(2)	Furnaces are kept in good repair and operating condition			
	<b>STANDARD &amp; REQUIREMENT (DOCUMENTATION)</b>			
	<b>Organization &amp; Management</b>			
S.2	Person responsible ( <i>for body corporate only</i> )			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
S.32,R.12	Person in charge ( <i>Qualified, trained &amp; experienced</i> )			
S.2	Board of management ( <i>authority &amp; responsibility</i> )			
S.77	Board of Management (2 from the Advisory committee)			
S.78-80	Advisory committee ( <i>MDAC,MAC,MVCAC,NAC</i> )			
R.49(1)	Infection control committee			
R.248	Pharmacy and therapeutic committee ( <i>healthcare professional and a registered pharmacist</i> )			
R.11(2)	Plan of organization in writing ( <i>specify the authority, responsibility and functions of each category of staff</i> )			
R.16(1),(2)	Appointment of head of department ( <i>if ≥ 2 RMP or RDP per specialty in accordance to the type of facilities &amp; services provided</i> )			
R.16(3)	Relevant qualification, training & experience of HOD			
R.240(1)	Pharmaceutical services ( <i>compulsory if ≥ 50 bedded</i> )			
R.240	Pharmacist as the head of pharmaceutical services ( <i>compulsory if ≥ 50 bedded</i> )			
S. 62 & R.300	<b>Transfusion committee</b> - to advise the licensee or PIC on matter relating to blood transfusion & assist in investigation blood transfusion reaction			
R.124(1)	Establishment of nursing department if ≥ 6 SRN			
R.124(4)	Registered nurse as the director of nursing department			
R.124(2)&(3)	Nursing departmental plan ( <i>specify the authority, responsibility and functions of each category of staff</i> )			
R.130(1)(a)	RMA organizational plan ( <i>authority, accountability &amp; communication</i> )			
	<b>Personnel</b>			
	In accordance to the nature and scope of facilities & services provided			
R.13(1)	All healthcare professional are registered with proper qualification, training & experience			
R.25(b)	Name and professional status of staff providing care or treatment			
R.21(1)(a)	Written contract with the RMP & RDP			
R.21(1)(i), 14(1)(a)	Professional care by RMP & RDP ( <i>list with current APC</i> )			
S.2	Other allied health professional ( <i>clinical psychologist, physiotherapist, occupational therapist etc</i> )			
R.16(4)	Adequate qualified staff to operate the department			
R.240	Pharmacist ( <i>compulsory if ≥ 50 bedded</i> )			
R.125(1)	Nurse staffing master plan ( <i>coverage, distribution and future plan</i> )			
R.125(2)(a),(b)	Ratio ≥ 1 nursing staff ( <i>plus personal aide</i> ) to 2 patients & ≥ 45% are SN			
R.125(2)(c)	Sufficient number of registered nurses on duty at all times, ratio for acute cases 1 SN : 1 patient			
R.125(3)	Ratio ≥ 1 nursing staff ( <i>plus personal aide</i> ) to 4 chronic patients ( <i>long-stay, geriatric, rehabilitation, psychiatric or</i>			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
	<i>convalescent care or service</i> ) & ≥ 40% are SN			
R.125(4)(a)	Nursing services is provided on all shifts			
R.125(4)(b)	SRN on duty at all time to plan, supervise and evaluate on nursing care			
R.125(4)(c)	Qualified nursing staff appropriate to patient care			
R.125(4)(d)	Specialized SRN on duty at all times ( <i>where required</i> ).			
R.126	Assistant nurse or community nurse shall be under the supervision SRN at all times			
R.129(1)	Personal care aide may provide care only as specified in Seventh Schedule			
R.129(2)	Personal care aide at all times supervised by SRN.			
R.129(3)	1 personal care aide : 14 patients			
R.17(4)	List of volunteers with proper professional qualification, training and experience			
R.130(1)(c)	RMA job descriptions ( <i>function, responsibility &amp; training</i> )			
R.130(2)(a)	Qualification of RMA appropriate to patient care			
R.130(2)(b)	Specialized RMA on duty at all times ( <i>where required</i> ).			
R.131	RMA at all times supervised by RMP			
S.2	Technical staff ( <i>medical laboratory technologist, scientific officer etc</i> ) ( <i>Qualified, trained &amp; experienced</i> )			
R.49(4)	Appointed, trained and authorized infection control staff			
R.39(1)	Patient relations officer with job description			
R.93(2)	Housekeeping supervisor			
R.123(1)&(2)	Maintenance supervisor			
	<b>Policies and standard operating procedures</b>			
R.22	Relevant written policies, standards, procedures and guidelines are available and accessible to all personnel			
R.21(1)(g)	Policy on volunteers			
R.17(1)	Proper orientation, planning and supervision on volunteer programme for personal care duties			
R.21(1)(j)	Policy on supervision & training for housekeeping staff			
R.21(1)(h)	Policy on general maintenance			
R.93,95-97	Organised housekeeping services planned ( <i>cleaning method, germicide selection and cleaning equipment maintenance</i> )			
R.122(1)	Policy and procedure on organised maintenance programme for safety, welfare and comfort of the occupants in the entire facility			
R.21(1)(e)	Policy on maintenance of physical plant & equipment			
R.21(1)(f),49	Policy on infection control			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
S.83(1),84(1)	Contract & information on Managed Care Organisation			
R.21(1)(b)	Procedure for patient admission, discharge & transfer			
R.21(1)(c)	Procedure for patient registration, attendance & referral			
R.24(1)(b) & 26	Policy on billing procedures and estimated charges			
R.121(1)	Established arrangement for patient transport			
R.21(1)(k)	Policy on transportation of laboratory specimens			
R.21(1)(d)	Policy on Incident reporting			
S.36,R.38 – 41	Updated policy and procedure on grievance mechanism			
R.21(2)(a)&(b)	Written policy available to all staff & review every 5 years			
	<b>Clinical practice guidelines</b>			
R.22(1),(2)	In accordance to the facilities and services provided			
R.124(5)	Policy and procedure on patient's care for each category of nursing			
R.127(1)	Reviewed and revised procedures on nursing and personal care			
R.130(1)(b)	Policies and procedures to guide RMA to provide care			
R.132(1)	Reviewed and revised procedures on safe and effective patient care by RMA			
R.49(6)	Infection control directives or guidelines			
R.249	Written policy and procedures for control, accountability, drug distribution, storage and quality assurance			
	<b>Records, registers, returns and books</b>			
R.34	Staff register			
R.35	Volunteer register ( <i>if available</i> )			
R.13(3)	Temporary register for RMP & RDP with current APC			
R.30	Patient's medical record register ( <i>record the movement</i> )			
R.33	Outpatient register			
R.29	Admission and discharge register			
R.42 – 46	Appropriate patients' medical record (refer 6 <sup>th</sup> Schedule) (Patient identification, relevant clinical details, details on the procedures including consent form etc)			
R.14(1)(a)	Patient care or treatment under professional care by RMP or RDP			
R.15(1)	Written orders for diagnostic procedure, medication or treatment by RMP or RDP			
R.15(3)	Verbal order shall be immediately recorded by relevant staff and countersigned by RMP or RDP within 24 hours			
R.47	Valid consent before any procedure shall be in writing			

GENERAL REQUIREMENT

PROVISION	ITEM	YES	NO	COMMENT
R.48	Surgeon with a RMP may sign a statement delay would endanger patient life in replacement of consent			
R.18(a)	Suitable inpatient identification on admission			
R.25(a)	Patients' right to identify staff (uniform, badges etc)			
R.25(b)	Patients' right to know the name & professional status of staff providing care or treatment			
R.26(1)(a)	Patients' right to be informed on the estimated charges for services			
R.26(3)	Patients' right to obtain the itemised billing			
R.39(2)	Documented all complaints			
R.49(1),(2),(3)	Record and minutes on infection control programme and system (meeting ≥ 3x/year)			
R.49(4)(b)	Documented infection control activities (+ on outbreak)			
R.37	Statistical return (e-reporting)			
R.19(1)	Record on incident reporting & 6 monthly statistical return			
R.87(7)	Record of test on electrical generating system (≥30min/weekly) and monthly test under load condition			
	<b>Program and activities on quality</b>			
S.74(1),(2)	Information on quality programme and activities			
R.127(3)	Periodically evaluate of the adequacy in term of patient, nursing and personal care needs ( <i>with head of nursing</i> )			
R.127(2)	Continuous evaluation plan of nursing & personal care			
R.132(2)	Continuous evaluation plan of medical assistant care			
S.72	Mortality assessment committee at facility level ( <i>optional</i> )			
	<b>Overall findings</b>			
S.16(1)(c)	Complies with standards or requirements: books, records, policies, standard operating procedures, clinical practice guidelines or the management or related matters			

<b>Comments:</b>	
<b>Recommendation:</b>	

GENERAL REQUIREMENT

---

<b>Prepared by:</b>  <b>(Name &amp; Stamp)</b>	<b>Verified by:</b>  <b>(Name &amp; Stamp)</b>
<b>Date :</b>	<b>Date:</b>